

## ikubINFO Company Profile

Equipped with 25+ years of business experience of founders and key senior managers, ikubINFO has become the leading Software Engineering Company in Albania. The strong team of 100+ certified developers in modern technologies is our key to success. While solidifying our position in Albania as the leading company in providing software engineering services for the most important e-Government systems in Albania, we are expanding our activities in European markets as well.

ikubINFO provides value-added solutions to high-profile customers in the public and private sectors, some of which include Central Government, Local Government, Finance, Welfare, Healthcare, Transportation. Many companies in Europe (Italy, Austria, UK, Greece, Romania, Bosnia, and others) have chosen software engineering services of our dedicated near-shoring business unit.

With the implementation of advanced technologies, methodologies, and based on best international practices, ikubINFO showcases significant experience, unique know-how, and proven capability in successfully designing, implementing, and supporting complex ICT projects.

Our mission is to deliver world class enterprise software engineering services to enable our public and private sector customers, in Albania and abroad, to overcome their technological and digital transformation challenges. We strive to achieve these as we empower our employees to work with integrity, at highest quality, based on best international standards and practices, while nurturing candor in relationships with staff, clients, and partners.

Our core values are:

- We DO deliver on time and at the highest quality
- We DO NOT compromise with Professionalism and Ethics
- We believe that integrity and quality of staff are crucial to company's success
- We create a friendly environment for Staff, Partners and Clients
- We promote success and professional development of employees

ikubINFO is a **Microsoft Gold Partner** and **Oracle Gold Partner**. Company's commitment to quality and security are acknowledged by these certifications:

- ISO 9001:2015 - Quality Management System
- ISO 20000-1:2011 - IT Service Management
- ISO 27001:2013 - Information Security Management System
- ISO 22301:2012 - Business Continuity Management System
- ISO 14001:2015 - Environmental Management System
- ISO 50001:2011 - Energy Management System
- BS OHSAS 18001: 2007 - Safety Management System
- BS PAS 99:2012 - Integrated Management System

Our main services include:

- Software Engineering
  - Analysis
  - Architecture & Design

- Software Development
- Quality Assurance & Testing
- System Integration
- Project Management & Consulting
- Support & Maintenance
- Data Migration & Optimization
- Geographic Information System
- Cloud Computing
- Software Training
- Research & Development

Our Application Areas include:

- Public Procurement
- Case Management System
- Electronic Healthcare
- Electronic Document & Records Management System
- Human Resources
- Social Welfare
- Taxation
- Document Archiving
- Smart City
- Web Portals
- Mobile

Our experts Certifications include:

#### **Project Management**

- Project Management Professional
- Certified Associate in Project Management
- ITIL Foundation
- Project +
- Professional Scrum Master
- OCEB 2 Fundamental

#### **Microsoft and Oracle**

- Microsoft Certified Professional Developer
- Microsoft Certified Solution Developer
- Microsoft Certified Technology Specialist: Biztalk, Sharepoint
- Microsoft Certified Solution Expert: Business Intelligence
- Data Microsoft Certified Solution Associate: SQL Server
- Oracle Certified Associate Java Developers
- Oracle Certified Associate SQL Developer
- Oracle Certified Professional Java Developer
- Oracle Certified MYSQL Developer
- Oracle Certified MYSQL Administrator

