

## TECHNOLOGIES

Komtel concentrate (primary, but not limited) on Microsoft .NET, MS SQL Server and MS SharePoint based solutions.

During years, Komtel has gained extensive expertise in Microsoft technologies such:

- Microsoft .NET
  - » ASP.NET (Web Forms, Web Controls)
  - » Windows Forms, Windows Controls
  - » XML Web Services
  - » C#, VB.NET, Managed C++
- Microsoft SharePoint (2003, 2007, 2010)
- MS SQL Server (2000, 2005, 2008, 2012)

These skills and tools are used to develop custom solutions for our clients and ensure that the solutions are easy to use and to integrate with other technologies.

## KOMTEL COMPETENCY IN MICROSOFT PARTNER NETWORK PROGRAM

Komtel's Microsoft competencies show our demonstrated expertise and our commitment to staying deeply involved, using and implementing the latest Microsoft products and technologies.

By attaining a Microsoft competencies, KOMTEL met extensive technology requirements through rigorous exams in Microsoft certifications for our staff, and we have also been recommended by our customers for our skills, support and knowledge, especially that Gold competency require more Microsoft Certified Professional's that

are dedicated to a specific competency and with credentials not assigned to any other competency, and more customer references are required as proof of this commitment than before.

Earning a Gold and Silver competencies demonstrate evidence of the Komtel's deepest, most consistent commitment to a specific business solution area.

## Microsoft Partner

Gold Collaboration and Content  
Silver Application Development  
Silver Data Platform

## DEVELOPMENT PROCESSES AND APPLICATION LIFECYCLE MANAGEMENT

Requirements management, source code management, project management (agile software development), builds, testing and release management are based on Team Foundation Server.

*Komtel selects technology based on careful analysis of customer requirements and needs!*

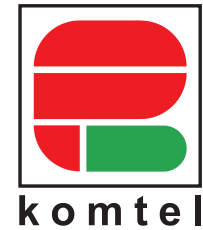
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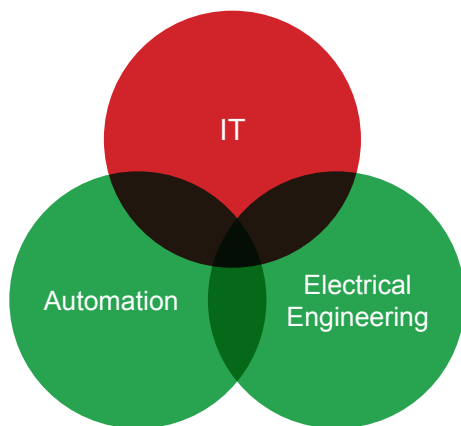
one  
step  
ahead

## ABOUT US

**KOMTEL PROJECT ENGINEERING (KOMTEL)**, an ISO 9001-2008 certified company, is the leading region information technology and engineering organization that enables our client companies to operate more efficiently and produce more value.

**KOMTEL** was founded in 1990 by enthusiast and highly qualified professionals.

During all these years, **KOMTEL** provides **IT** and Engineering solutions – software and system development, integration and implementation of multivendor solutions including own developed Billing systems, Integrated Financial systems, HRMIS, and Automatic Meter Management systems, mostly dedicated to the energy and other utility markets, government institutions and other companies.



## OUR GOAL AND MISSION:

- To be on top in Information technology and Electrical Engineering and Automation;
- To provide to the clients modern, innovative and quality products and services in line with their business needs and add value to their operations;
- To be in flow with new technologies improving knowledge and skills of our teams so we can provide optimal and clear system architecture and design, latest development technologies, ready for use expertise, while remaining flexible to adjust to our clients needs and processes;
- To exceed our clients expectations of quality of products and services;
- To establish strategically partnerships with respectable companies and partners;

We are committed to offer to our clients:

- Best products
- High quality support
- Top user-experience
- A long life partnership and cooperation

## KEY INDUSTRIES

- Utility – Energy; Water and Waste Water;
- Government institutions and bodies
- Public utilities and public companies
- Banking
- TV Broadcasting companies
- Retail and Distribution

## WHAT WE DO:

- Software
  - » Billing software
  - » Financial software
  - » Human Recourse Information System
  - » Government Portal
  - » Legal Information Database
  - » Intranet Solutions
- Engineering solutions
  - » National SCADA project (cooperation with ALSTOM/AREVA)
  - » Automated Meter Management systems – AMM (cooperation with Landis+Gyr)

## OUR CUSTOMERS

- USAID
- World Bank
- UNDP
- European Agency for Reconstruction
- GIZ (GTZ)
- Transmission, System and Market Operator - KOSTT
- Kosovo Power Corporation
- ELEM (Macedonian Power Plants)
- Berlinwasser International/Albanian Water Utilities (4)
- Kosovo Government
- Banks (Raiffeisen Bank, ProCredit Bank, TEB, Kosovo Central Bank)